

Case Manager – Families



We are an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status or any other characteristic protected by law. As such, Youthlink is committed to Diversity, Inclusion and Belonging. We are proud to be an Inclusive Employer Come take this journey with us!

- **Salary Range: \$23 – \$24 per hour**
- Job Type: Full-time
- Work Schedule: Typically, Monday – Friday, must have flexibility to work an occasional evening.

We offer a comprehensive benefits package with a minimal waiting period which includes, but not limited to:

- Health insurance subsidized at 85%
- Dental insurance
- 401(k) with 3% matching contributions
- Holiday program (11 + 2 floating holidays), 4 wellness holidays annually
- Generous sick and vacation time off that begins accruing immediately upon hire
- Continuing education

Who is YouthLink?

YouthLink is a recognized leader in the Twin Cities and beyond for our work to build pathways of opportunity for homeless youth and youth in crisis ages 16 – 24. Our model is based on providing support through outreach, handling basic needs, intervention, and aftercare. Our youth-focused team provides innovative, evidence-based services that guide youth on a holistic level toward futures of education, employment, health and wellness, housing stability and aftercare.

Why us?

YouthLink is a Youth Focused organization where diversity and inclusion are valued and welcomed. Are you people centered, innovative, client focused, ethical, patient, dependable, confident, ambitious, and caring? Then you are a perfect fit at YouthLink. Here at YouthLink, we believe in work/life balance and recognize how important it is to our families.

We are looking for a **Case Manager** focused on families to join our team and help us advance our mission. As a **Case Manager Families**, you will be responsible for providing referral and support services, and public benefits focused on Families ages 18–24, who are struggling with homelessness, mental health, substance use and behavioral issues. This also includes carrying a caseload. This position will also work with families to

understand and navigate complicated systems such as Child Protective Services and Medicaid and work toward future facing opportunities in education and employment.

Required Education, Experience, Licensure, Certification required for entry into position:

- 2 years' experience working with homeless youth.
- 2 years' experience with community engagement.
- 2 years' experience working with families.
- Valid MN State Driver's License and insurance.

Knowledge, Skills and Abilities and or Competencies needed to successfully perform the work:

- Strong commitment to Diversity, Equity, and Inclusion.
- Comfort with Microsoft Office applications as well as exhibit an ability to learn and utilize handheld applications systems and other electronic recording systems.
- A high degree of professionalism and ability to work with and maintain confidential information.
- Consistent ability to perform and contribute positively in a diverse, collaborative team environment.
- Ability to coordinate care, delegate tasks, provide referrals and problem solve as needed.
- Dynamic energy, ability to multi-task and negotiate multiple demands on attention.
- Demonstrate an ability to utilize continuous improvement techniques and quality research methods to optimize overall program operation and build community relationships.
- Ability to work efficiently and effectively both individually and as part of a professional team.

How to Apply

Please apply online at [YouthLink](#).